



Logopedist & Logopedie Den Haag - Multispeechcare

info@multispeechcare.nl

Treatment Agreement

Certain aspects of care, concerning the individual relationship between the patient and the health care provider, are regulated in the **WGBO** (law on the medical treatment agreement) and the **AVG** (General Data Protection Regulation). This Treatment Agreement was drawn up to meet these requirements. It contains the aspects that are agreed upon concerning the treatment and method of reimbursement. By signing this document **both parties will comply with the rules and obligations of speech therapy practice MultiSpeechCare**. It certifies the expectations and obligations regarding the therapy for both parties. The original copy of this Agreement shall be kept in our practice files and a copy of the original is for you.

Agreements:

1. Communication

In the interest of the therapy, you have given speech therapy practice MultiSpeechCare your permission (in writing) to communicate with:

- Your family doctor
- Your medical specialist
- Your teacher
- Your intern supervisor
- Your pedagogical staff
- Your pediatrician /youth nurse
- Your dentist/orthodontist

2. Treatment

You were/your child was referred to us due to complaints in the area(s) of:.....

After a thorough speech examination, a treatment plan will be presented and explained to you. To benefit from the treatment

we require you to participate actively during the process of the treatment and to follow our advice.

Improvement is not possible without the involvement of the parents. If you or your child get(s) weekly homework assignments, they need to be done and taken along with

you to the next treatment session. **As parents/guardians, it is your responsibility that all the homework assignments are properly done.**

We kindly request you immediately inform us if any changes occur, such as a change of address or phone number, a change of family doctor, and/or a change of insurance agency.



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3. Fee and rates

If we have an agreement with your health care insurance agency, our declarations of the treatments will directly be sent to them and they will reimburse all costs directly to us. If this is not the case, the declarations will be sent to you. Adults must take into account the compulsory personal contribution. On our website, you will find an extensive overview of our rates and payment terms.

4. Absence

Treatments take place at the time and place or online as agreed between you and your speech therapist. Cancellation of an appointment must be done at least 24 hours in advance, by phone or email (only in the case of illness of the client it can be done the same day before 8:00 a.m.). If you don't show up or show up too late, we are forced to charge the treatment to you anyway. Please note: invoices of neglect are not reimbursed by the health care provider.

In the case of the absence of your speech therapist, you will be contacted in time to make a new appointment.

5. Continuity of the treatment

Speech therapy practice MultiSpeechCare ensures continuity of treatments in order to not unnecessarily interrupt or inhibit your (child's) development. Therefore, the speech therapy treatments most of the time continue during holidays, study days, (pre) school activities, etc.. During these times a different schedule may occur. In case you have a certain week in which you cannot come, you need to inform us about that at the beginning of each month. We will then adjust the scheduled treatment plan to make sure you will still have an appointment that week. If we have holidays, we will also inform you.

6. Permission for photo-, audio- and film recordings

You hereby give your speech therapist permission to photograph and/or make film recordings of the treatments for the benefit of the treatment, for counseling, for diagnosing or for professionalizing the employees of speech therapy practice MultiSpeechCare.

7. Accessibility

To make or cancel an appointment our practice is always reachable by phone or via email.



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Good consultation and coordination are important contributions to the success of the treatment. Please communicate your questions, comments, or ideas. If you have any complaints and you cannot speak freely to solve them, you can always turn to info@multispeechcare.nl anonymous. Storage period patient data Patient information will be stored for 15 years. After 15 years the patient data will be destroyed by the practice holder. For files that contain treatment information of minors, the storage period of 15 years starts from the moment the person turns 18 years of age.

Tick to agree:

- I declare to agree to the above information and I will abide by the agreements reached, for instance about the homework assignments, for the treatment to be as beneficial as possible. If there is a switch in the insurance agency, I will inform the speech therapist immediately.
- I give explicit permission to process personal data that is required for the treatment.
- I give explicit permission to exchange personal data with other caretakers or others involved if this is necessary for the treatment.
- I agree to the contents of the full privacy agreement that I can acquire at the speech therapist or find on the website www.multispeechcare.nl

- Name.....
- Address/Housenumber/Postal code/City/.....
- Date of birth.....
- BSN number.....
- Name of GP/other care providers:.....
- Referral lette(please tick) : yes no
- Clients native language:.....
- Other languages.....
- Clients insurance
company:.....
- Clients medical insurance
number:.....

Signature (s) client/parents/legal representatives:

..... **Date:**

We look forward to a pleasant cooperation!